

# Accountable Software Return Policy

For a period of 30 days after the issuance of electronic registration keys, any Product described on the Accountable Software Price List, which has been purchased from Accountable Software pursuant to an End-user Customer, may be returned for a credit refund in an amount equal to the sum paid for the purchased Product.

Any Product return shall be conditioned upon the following:

- End-User Customer must initiate a return request
- Product must be uninstalled at all Customer and Customer-related sites
- All electronic and physical registration keys must be removed from all Customer and Customer-related sites, and be returned to Accountable Software or otherwise verifiably destroyed to the satisfaction of Accountable
- Customer must execute and return the attached Customer Acknowledgement and Representation Form to Accountable Software; Form shall be prepared by Accountable

This Return Policy applies to Product sales only. It does not apply to Professional Services or to Products which have been customized or otherwise altered in any form, whether such alteration occurred as a condition of sale or subsequent thereto.

**All Product returns shall be at the sole discretion of Accountable Software.**